

## **Shipping Terms**



British Columbia, Alberta, Saskatchewan Effective March 2020

Alberta Natural Products is pleased to offer free shipping when minimum order is \$200 or more before taxes\*. Minimum order is \$100. Orders less than \$100 will be charged an additional \$50 service and handling fee, plus shipping.

All orders are shipped prepaid ground unless otherwise stated. Orders are shipped by local courier, ATS standard service or common courier.

Remote locations may be subject to freight surcharges. \*A shipping surcharge will be added to orders in circumstances where the shipping cost exceeds 5% of the total value of the order being shipped. This means that if the cost of shipping is higher than 5% of the total value of the order, you will be billed the difference. This usually occurs where shipments are made to remote locations or where weight to value ratio is abnormally high. Examples of remote locations include but are not limited to select areas of British Columbia such as Nakusp, Dawson Creek, New Denver and Tofino. Alberta Natural Products reserves the right to adjust freight charges at our discretion due to transportation and fuel cost fluctuations.

Alberta Natural Products does not ship to PO boxes, private residences and rural routes.

Orders are also available for pick up by appointment only. Please allow 24 hrs to confirm the booking. The address is:

MW Bath & Bulk Warehouse 3905 32 Street NE Calgary, AB

Hours of Operation: Monday to Friday, 9am – 4pm MST